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Akhilesh Kumar Prajapati

IT Manager / System & Network Administrator

Contact

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📍 Bangalore, India

About Me

IT Manager / System & Network Administrator with 15+ years of experience in designing, implementing, and managing enterprise IT infrastructure.

Skills

- Network Administration (LAN/WAN, Routing: RIP, OSPF, EIGRP)
- Linux (Ubuntu)
- DNS
- Firewall Management (Fortigate)
- Cloud & DevOps (AWS EC2, Git, GitHub, Jenkins, Docker, Chef)
- Backup & Disaster Recovery
- IT Infrastructure Management
- Operating Systems: Windows
- Networking: LAN
- Routing Protocols
- Git
- Docker
- Windows Server (2003, 2008, 2012 R2)
- Active Directory
- DHCP
- Antivirus Systems.
- Database Management (SQL, Oracle, MySQL)
- SD-WAN (Cisco Meraki)
- Team Leadership & Support Operations
- Ubuntu
- WAN
- Cloud & DevOps: AWS
- Jenkins
- Chef

Experience

Manager – IT

Jan 2021 — Present

Apollo Pharmacy Limited

- Managing IT operations for 1000+ pharmacy stores across Karnataka & Goa
- Monitoring Cisco Meraki SD-WAN dashboard for network performance
- Overseeing SQL database synchronization with cloud servers
- Supporting Apollo 24/7 online platform operations
- Leading a team of 14 IT professionals
- Ensuring backup, security, and infrastructure reliability
- Handling enterprise-level troubleshooting and network monitoring

Assistant Manager – IT

Mar 2015 — Oct 2020

Radiant Healthcare Pvt. Ltd.

- Provided IT support for 180 users across 24 locations
- Managed servers, user accounts, permissions, and enterprise network
- Designed and maintained IT infrastructure and backup systems
- Configured and supported Microsoft Outlook and Windows environments
- Worked on SAP B1 – HANA implementation
- Managed POS system (Eco green) including server setup & security
- Experience with DevOps tools (Git, Jenkins, Docker, Chef)
- Created AWS EC2 instances and managed cloud networking
- Implemented NAT gateways and infrastructure automation concepts

System / Network Administrator

Aug 2008 — Mar 2015

Apollo Hospital Enterprise Ltd.

- Managed IT infrastructure for 250 users
- Installed and supported Windows Servers and client systems
- Administered AD, DNS, DHCP, FTP, SQL, Oracle servers
- Provided Level 2 technical support and remote troubleshooting
- Managed FortiGate firewall, Symantec Antivirus, CCTV systems
- Maintained and monitored 13+ servers

Education

MBA (Pursuing)

ICFAI University

B.Sc.

Purvanchal University

2004

12th

Reoti Inter College

2001

10th

Gaya School

1999

Courses Done

- Diploma in Computer Hardware & Networking – Jetting, Bangalore.
- CCNA (R&S) – Mohan's Networking Institute.
- DevOps & AWS Training – Bangalore Training Academy.

Soft Skills

- Strong communication & analytical skills
- Team leadership and collaboration
- Time management and adaptability
- Problem-solving under pressure

- Databases: SQL Server

- Oracle
- MySQL
- Tools: Tally ERP 9
- Eco green POS
- SAP - HANA
- Monitoring Tools:
Basic knowledge of Nagios

Certifications

- Diploma in Computer Hardware & Networking – Jetting, Bangalore
- CCNA (R&S) – Mohan's Networking Institute
- DevOps & AWS Training – Bangalore Training Academy

Languages

- English
- Hindi
- Kannada